Brooke

Salesforce Developer Roles

General Overview

Brooke works with clients tackling the need to improve their service and become more customer-centric through digital transformation. For some it's a matter of evolution, for others it's a matter of survival.

We're looking for more than just good system integrators and developers to solve these challenges… We're looking for great people who are passionate about creating a better customer service experience and who can genuinely influence, direct and deliver the very best possible ROI for our clients. We aim to be our clients' trusted partner for their digital transformation journeys and all team members have an important role to play.

Developer Role: Minimum 2 years' experience in Salesforce development required

In the first 3 months
- Delivery: Under the leadership of the Salesforce Customer Experience (CX) practice lead, develop solutions for clients' workflow challenges. Deliver Salesforce development work for clients in line with project plans and agreed deliverables. The majority of this work will be performed onsite with clients.
- Relationships: Form important working relationships with the key people within Brooke, and with our platform partners Salesforce, that will help you achieve success in your role. These are all wonderful, intelligent people who share a strong focus on differentiating and winning in the market.
- Approach: Understand the "Brooke Way" and deliver quality outcomes for our clients. We place a lot of emphasis on the Brooke Way as our differentiator in winning and delivering work.
- Sales Support: Under guidance from colleagues, assist the Sales team on occasion to complete technical responses as part of the preparation of tenders and proposals. You may provide some technical customer support.
- Certifications and Training: To be successful in the role, you will need to be (or be supported on the path to become) a certified expert in the Salesforce Service Cloud platform, including Lightning. You will maintain certification along with keeping abreast of the latest enterprise technologies and applications that influence the digital transformation landscape.

Ongoing Role
- Delivering integration development work for clients to support the creation of the shared success stories for which Brooke is renowned.
- As a developer, you'll be involved in mentoring junior developers and may also contribute to the Brooke Academy's Salesforce training practice.
- As a part of the channel partner team with Salesforce, you'll support evaluation of the toolkits and training we need to be successful with our customers.
- You may be involved in ongoing Sales and Marketing support for events, tenders and proposals to help in enhancing Brooke's reputation as a leader in Business and IT transformations.

If this sounds like you, we would love to have a chat about opportunities in our team. To apply, send your resume to confidential@brooke.global.